

**Vidiem**<sup>TM</sup>  
you inspire we innovate

**jewel**<sup>TM</sup>  
2.0 Litres  
Wet Grinder

Your Kitchen's  
**better half**



Available in  
**110 Volts** also

Maya Appliances<sup>TM</sup>  
Quality Guaranteed since 1978

Patent Pending

Every product that bears the Vidiem brand name has to pass a series of stringent quality tests. Vidiem the flagship brand of Maya Appliances Pvt. Ltd., relies on its core values of Safety, Reliability, Efficiency & Ergonomics. Our mission remains single-minded: to improve the family's quality of life through the superior quality and efficiency of our Kitchen appliances.

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**gem**  
2.0 Litres  
Table Top  
Wet grinder

**A Gem of Style  
& Performance**

Instruction Manual  
& Warranty Card



2 Year Warranty

Get online at [www.vidiem.in](http://www.vidiem.in)

**Welcome to the Vidiem Family**

Dear Customer,

You are now the proud owner of a high quality Wet Grinder!

Thank you for choosing Vidiem Gem. This is a high performance and reliable product from Maya Appliances Pvt. Ltd., a market leader in kitchen appliances since 1978. Our products are present in the homes of more than 10 million satisfied customers around the world.

Vidiem Gem high performance, reliability and user friendly features are the outcome of diligent research and extensive consumer feedback. The result is a product that makes your everyday cooking fast, convenient, free of intervention and a lot of fun.

All Vidiem products are designed to meet international standards in safety and quality. We encourage you to read and store this reference guide carefully to ensure many years of trouble free and easy grinding!

Warm regards,

*T.T. Varadarajan*

T. T. Varadarajan  
Founder - MAYA APPLIANCES

**TECHNICAL SPECIFICATION**

MODEL NAME	GEM
MODEL NO.	WG ST 313 A
CAPACITY	2 Litre (Paste)
VOLTAGE	230 V AC 50Hz
POWER	150W
MOTOR	Single Phase High Torque Induction Motor
RPM	1350 - 1450
POWER CORD	PVC / Length 2 Mtrs / 0.5 Sq.mm Thick
DRUM	Stainless Steel with Stone Rollers
ACCESSORIES	Atta Kneader & Coconut Scraper
NET WEIGHT	11.6 Kg
CARTON SIZE	500 x 345 x 300mm
WARRANTY	2 Years

**KNOW YOUR gem**



**Note:**

The above illustration is only for indication and may not be same in the product. In pursuance with our policy of continuous product improvement, specification are subject to change without notice.

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**WARRANTY CARD**

**gem**  
2.0 Litres  
Table Top Wet grinder

Date Sold: .....Sl. No:.....

Purchaser's Name & Address: .....

Dealer's Name & Address: .....

Signature:

Stamp:

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**gem**  
2.0 Litres  
Table Top Wet grinder

**YOUR COMMENTS** on the performance of your Wet Grinder and suggestions for product improvement. **IN CASE OF COMPLAINTS** write to us directly or call Tel. No.: 91-44-6613 9939(Chennai).

Sender's Name & Address (in BLOCK LETTERS):

**TERMS AND CONDITIONS OF WARRANTY AND SERVICE POLICY**

- Retain the original sale bill and the Warranty Card, which should be shown to our Service Personnel for scrutiny while sending your Wet Grinder for service to our Authorised Service Center.
- The Two Year Warranty does not cover damage to the Top Cover, Bottom Cover, Belt, dents on the Drum, Roller Assembly & breakage due to mishandling/negligence.
- All repairs within the Two Year Warranty period (arising from manufacturing defects) will be carried out Free of Charge.
- Free service and replacement under Warranty does not affect the expiry date of the Warranty.
- For repairs after the expiry of the Warranty period our Service Center will levy a nominal charge on components replaced.
- The Warranty is valid only in the country of purchase and from our authorised dealers only.
- Defective components which are exchanged both under 'Chargeable' & 'Free of Charge' basis, become the property of the Company.
- All our service Centers display a list showing the Maximum Retail Price of all the parts.
- If any unauthorized person tampers with the Wet Grinder the Warranty is void.
- Warranty does not cover any use other than that of domestic use.

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**SALE DETAILS**

**gem**  
2.0 Litres  
Table Top Wet grinder

Date Sold: ..... Sl.No:.....

Purchaser's Name & Address(in BLOCK LETTERS):.....

(To be returned to us through our dealer)

**GRINDING INSTRUCTIONS**

INGREDIENT	LOAD	QUANTITY BEFORE SOAKING	MINIMUM SOAKING TIME IN HOURS	WATER IN ML	GRINDING TIME IN MINUTES
RICE	Maximum	1 kg	4	600 to 650	20 - 25
RICE	Minimum	1/2 kg	4	300 to 400	15 - 20
URAD DAL	Maximum	200g	4	450 to 500	20 - 25
URAD DAL	Minimum	100g	4	200 to 250	15 - 20

We recommended a soaking time of 8hrs for Rice & Urad Dal. Mix both batters together & leave overnight (not in the fridge) to ferment. Soak the above separately in the morning & grind in the evening. Your Batter will be ready next morning for Idli/Dosa

In pursuance with our policy of continuous product improvement, Specifications are subject to change without notice.

**IMPORTANT**

1. Minimum Soaking time - 4 hours .
2. Tighten Spring properly .
3. **FIRST POUR WATER**  
600 ml for 1Kg Rice  
500 ml for 200 grams Dal
4. Pour in soaked Rice or Dal slowly, a little at a time while running.
5. Maximum Capacity : Rice - 1 Kg  
Dal - 200 grams
6. **Do Not Overload**

**USAGE INSTRUCTIONS**

**ATTA KNEADER**  
Wheat Flour Quantity  
Min - 200gms / Max - 300gms

- Remove the Roller assembly from Drum.
- Place the Atta Kneader in the Drum.
- Fix the Spring and tighten.
- Apply the oil in side the Drum wall.
- Pour the Atta in to the Drum and add few water & Oil.
- Switch on the Grinder and add the water drop by drop for your required consistency.

**COCONUT SCRAPER**

- Remove the Roller assembly from Drum.
- Place the Coconut Scraper in the Drum.
- Properly hold the Half of the Coconut on the Coconut Scraper.
- Switch on the Grinder.
- Collect the fine grated Coconuts.

**DO'S**

- \* Unplug from power source before fixing, removing attachments, cleaning & when not in use.
- \* Ensure that the Roller rotates freely and the Roller fits properly on the Drum.
- \* Ensure Grinder is always kept clean & dry.

**DON'TS**

- \* Do not run the Grinder without load.
- \* Do not touch moving parts, while the Grinder is running.
- \* Do not pour water over the Top Cover of the Grinder. Use a damp cloth for cleaning.
- \* Do not pour all the ingredients at once before Switching on the Grinder
- \* Do not place any sheet or other material underneath the Grinder. This will block the air ventilation slots.
- \* Do not try to move the Grinder while in operation.
- \* Do not allow children to operate the grinder.

**TROUBLE SHOOTING**

PROBLEM	REASON	WHAT TO DO
Grinder does not switch on/run	No power supply	Check the power supply and insert the Power Chord.
	Plug and Socket not properly fixed	Properly insert the Power Chord in the Socket.
	Switch not working	Contact Service Centre.
The Grinder is on, but Drum and Roller stop rotating immediately	Insufficient water added to the Ingredients	Add sufficient water for free rotation.
	Excess quantity of ingredients	Remove excess ingredients.
Motor stops while grinding	Low Voltage	Operate in 230V AC 50Hz and avoid grinding during low voltage.
	Insufficient water added to the ingredient	Add sufficient water.
Grinder is over heating	Low voltage	Operate in 230V AC 50Hz and avoid grinding during low voltage.
	Excess quantity of ingredients	Remove excess ingredients
	Grinder air ventilation blocked	Clear the Air Vent
Grinding takes too long	Excess quantity of ingredients	
	Insufficient soaking time	
	Incorrect Wiper position	
	Insufficient pressure on Rollers	
Grinder runs despite switching off	Switch failure	Remove the excess ingredients. Soak ingredients for a minimum of 4 hours. Wiper needs to be fixed correctly. Tighten the Spring. Operate in 230V AC 50Hz and avoid grinding during low voltage.
		Switch off main, unplug from the socket Contact our Customer Care Centre
Vibration while in operation	Uneven surface	Place the Grinder on an even surface

**BUSINESS REPLY CARD**

Affix Stamp here

**MAYA APPLIANCES PVT. LTD.,**  
#3/140, IT Highway,  
Oggiam Thoraipakkam  
Chennai - 600 097.  
Tamilnadu. INDIA.

Dealer's Name & Address: .....

.....

.....

.....

Signature: ..... Stamp:

Designation: .....

Service Record	
Date	Complaints & Remarks

To be retained by customer

Manufactured by & Customer Care:  
**The Manager**  
MAYA APPLIANCES PVT. LTD.,  
#3/140, IT Highway, Oggiam Thoraipakkam, Chennai -600 097.  
Phone: +91-44-6613 9939 E-mail: care@vidiem.in

Get Online at: [www.vidiem.in](http://www.vidiem.in)